

Authorized Consultant and Reseller Programs



Authorized Consultant Program

Providing ERP implementation consulting services is one of the most lucrative services a firm can provide. Many consultants, like the president of Carillon ERP, decide it is far more enjoyable than tax and audit services.

Benefits:

- Earn 10% of the license fee for referrals of new customers (some restrictions apply).
- Billing rates ranging from \$150 - \$350 per hour are not unusual for ERP implementation experts.
- Free telephone support when assisting mutual clients (some restrictions apply). This includes direct phone access to developers and quality assurance personnel.
- A not-for-resale license of Carillon for self-training and demonstration purposes.
- Allowed to use Carillon Authorized Consultant logo in an approved manner.
- Listing on Carillon's website.
- Feedback for future enhancements given priority.
- Contributing member of www.carillon.info.

Requirements:

- Carillon Authorized Consultants must successfully complete a 40-hour Authorized Consultant Training course taught by Carillon executives, developers, and quality assurance personnel. Equivalent knowledge exceptions may be granted on a case-by-case basis if you have previous experience working with Carillon ERP.
- Carillon Authorized Consultants must have a computer on which they maintain the current version of Carillon ERP (which is provided as a benefit above). This is commonly a laptop with at least 2 GB RAM and a display capable of at least 1280 x 768 resolution. You must bring this computer to the training course. The laptop must also have a licensed copy of Microsoft Excel and a Microsoft SQL Server database (Express edition is adequate).
- One-time fee of \$495 to help offset the cost of the associated 40-hour training class.

Examples of Restrictions:

- You may not earn a referral fee if the software is being licensed to your employer, an entity related to you, a member of your immediate family or an entity related to your employer.
- You can't send us a phone book of everybody in the USA and expect to get a referral fee.
- Free support is intended for situations where you are a third-party consultant. It is not intended to replace your employer's need to purchase a support plan if your employer is using the product for internal use.

Authorized Reseller Program

To become an Authorized Reseller, you must first have an Authorized Consultant on staff and maintain at least one Authorized Consultant in your organization.

Additional Benefits:

- Authorized Resellers earn a margin on the license fee that is actually charged. This takes into consideration that license fees may be negotiated.
- No territory limitation exists, but the number of Authorized Resellers based in a particular area is limited.

Restrictions:

- A member of the Carillon ERP management team must be given an opportunity to meet with the potential client in person prior to closing the deal. This will typically be done at Carillon ERP's expense. This helps assure the product has been properly represented and that it is likely that the client's expectations will be met.
- Authorized Resellers are expected to close at least one deal per calendar year to maintain their status.
- Carillon ERP management must approve the amount of negotiated license fees. This is usually just a formality, but it protects Carillon from a reseller excessively charging for services while drastically reducing the license fee.

Training Class

Here is a standard listing of the topics covered. Although your seminar may cover all of these topics, the trainers attempt to create the schedule based on the attendees' interests. If you have any specific requests, please let us know prior to your training so we can schedule your topics into the seminar. Multiple modules will be covered each day.

01 MODULE	Why Carillon?		
	General Ledger & Financial Reporting	02 MODULE	
03 MODULE	Accounts Payable		
	Accounts Receivable	04 MODULE	
05 MODULE	Sales Order Management		
	Purchase Order Management	06 MODULE	
07 MODULE	Production Order		
	Inventory Management	08 MODULE	
09 MODULE	Job Costing & Project Management		
	Time & Billing	10 MODULE	
	Payroll	11 MODULE	
12 MODULE	Mail		
	WebPack	13 MODULE	
14 MODULE	Carillon Mobile		
	Contact Relationship Management (CRM)	15 MODULE	
16 MODULE	System Setup & Security		
	Executive & Financial Desktop	17 MODULE	
18 MODULE	Conclusion		

Carillon reserves the right to change or discontinue these programs at any time, add/remove requirements at any time and to add/remove benefits at any time. Signed agreements that have additional considerations are required to become an Authorized Reseller.

For more info, visit:
www.CarillonERP.com/programs
or contact us at
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